



Information on the processing of personal data pursuant to Article 13 EU Regulation 679/2016 ('GDPR')

Data Controller

RGI S.p.a. with registered office in Via San Gregorio no. 34, 20124 Milan.

Data Protection Officer (DPO)

The Data Protection Officer may be contacted at dpo@rgigroup.com

Type of data processed

name, surname, e-mail address, company role, mobile phone number, company name and address of the company.

Purpose and legal basis of the processing – retention period:

Purpose 1: to allow you to obtain and download the report *The Forrester Wave™: Insurance Agency Portals, Q3 2020* relating to the Data Controller's products. ***Legal basis of the processing:*** the execution of a request by data subject. ***Retention period:*** the time required to fulfil your request.

Purpose 2: to send you newsletters and commercial communications relating to RGI's products and initiatives. ***Legal basis of the processing:*** consent of data subject. ***Retention period:*** 24 months from when consent was obtained.

Purpose 3: to allow the Data Controller to carry out market analyses and surveys related to its products. ***Legal basis of the processing:*** consent of data subject. ***Retention period:*** 24 months from when consent was given.

Purpose 4: to allow the Data Controller to verify the level of satisfaction of its customers with the products and services of the same Data Controller by filling in forms. ***Legal basis of the processing:*** consent of data subject. ***Retention period:*** 24 months from when consent was given.

Methods of data collection - Nature of data provision

The data shall be processed using manual, computerised and telematic tools, with logic strictly related to the purposes set out in this notice and, in any case, by subjects authorised to carry out these tasks, duly informed of the limitations imposed by the GDPR, equipped with proper security measures in order to ensure the confidentiality of personal data and to avoid undue access by third parties or unauthorised personnel.

For Purpose 1 referred to in the previous paragraph, the provision of data is mandatory, being strictly functional to allow RGI to let you download and obtain the report *The Forrester Wave™: Insurance Agency Portals, Q3 2020*.

For Purposes 2-3-4, the provision of data is optional, hence a refusal shall not cause any prejudice. Data subject may revoke his/her consent at any time, although this shall in no way prejudice the processing carried out by the Data Controller prior to such revocation.

Sede legale:
Via San Gregorio 34
20124 Milano
t +39 02 22190111
f +39 02 22190100

Capitale Sociale € 2.522.319 i.v.
P.IVA 13251500156
C.F. 06602910017

Sede amministrativa:
Via Cesare Pavese 6
10015 Ivrea, TO
t +39 0125 935111
f +39 0125 935100

info@rgigroup.com
www.rgigroup.com



Recipients or possible categories of recipients of personal data

For the above-mentioned purposes, we may share the data with service providers or companies in the RGI group that provide services to RGI (according to agreements pursuant to Article 28 of the GDPR, as data processors) or to the Judicial Authorities. Your data shall not be transferred to third countries.

You can obtain the updated list of recipients and data processors at any time by writing to dpo@rgigroup.com

Your rights

Each data subject has the right at any time to obtain the Data Controller the access to and a copy of personal data, rectification or deletion of the same data, restriction of the processing concerning him/her or object to such processing, without prejudice to the lawfulness of the processing based on the consent given before the withdrawal. When exercising the right of access, the data subject has the right to know whether his/her data are being processed, what is the purpose of the processing, what categories of data are processed, who are the recipients or categories of recipients his/her data are disclosed to (and which assurances are provided, if they reside in a third country), the retention period of his/her data (or the criteria for determining the retention period), whether an automated processing is in progress (e.g. by profiling) and what is the logic of such processing, the source of the data (if not initially collected by RGI). You may exercise the aforesaid rights either by contacting dpo@rgigroup.com or by writing to the above-mentioned Data Controller.

Each interested party also has the right to lodge a complaint with the Italian Data Protection Authority under the conditions and within the limits provided for by Article 13 of the GDPR.

Privacy policy updated on 09/22/2020

Sede legale:
Via San Gregorio 34
20124 Milano
t +39 02 22190111
f +39 02 22190100

Capitale Sociale € 2.522.319 i.v.
P.IVA 13251500156
C.F. 06602910017

Sede amministrativa:
Via Cesare Pavese 6
10015 Ivrea, TO
t +39 0125 935111
f +39 0125 935100

info@rgigroup.com
www.rgigroup.com